

# Emergency response policy

## Emergency and crisis management plans

Eastman continually assesses potential risks to employees, contractors and local communities. The company has emergency response policies and plans for each of our manufacturing site locations around the globe, including local, regional and corporate crisis management plans. These plans are reviewed annually by each organization that has responsibilities and duties associated with response, including but not limited to global health, safety, environment (HSE); corporate security; plant protection; corporate communications; and public affairs and community relations.

Through ongoing programs, Eastman trains employees who have response or communications responsibilities in the event of an emergency. Eastman completes emergency response drills and exercises at least annually to test operability of the emergency response plans.

The emergency response plans contain communications and procedures for ensuring the safety of employees, contractors and site communities. Communications include relevant and useful emergency response planning information to the local emergency planning authorities or committees. Eastman sites coordinate each site emergency response plan with the comprehensive community emergency response plan and other facilities and periodically test each plan.

## Emergency personnel

Eastman employs full-time emergency fire and medical services personnel at several of its manufacturing facilities, including the company's largest site and home to its corporate headquarters in Kingsport, Tennessee. On-site emergency personnel at these locations provide emergency response capability 24 hours a day, seven days a week for all employees at the site. Emergency responders are required to conduct annual training to maintain their practical skills and certification.

Eastman's emergency response plans contain procedures for engaging local and municipal emergency response services as needed, including police, fire and medical. Eastman completes periodic emergency response drills and exercises with external emergency response services to test operability of the emergency response plans.